

Patient Response to 250 Improving Practice Questionnaires

Questions about the technology our practice uses:

	No Response	Yes	No
Are you aware that you can contact us through our website?		57%	43%
Are you aware that you can order prescriptions via email?		53%	47%
The practice is considering booking appointments on line. Is this a service you would consider using?	2%	78%	20%

Feedback on how we communicate our news

Would you be happy to receive information/newsletter via e mail?	4%	68%	28%
Do you give permission for your email address to be added to our list of contacts?	12%	65%	23%

We have considered the following options to provide information. Please indicate all of those that you would like to see used

	Response
Digital display boards in the waiting room with a single line of revolving text	54%
Television playing short informational text and video clips with no sound	44%
Notice pin boards (More information)	26%
Notice pin boards (Less information)	7%
Regular newsletter via email	53%
Regular newsletter in a folder in the waiting room	34%
Regular newsletter in local free magazines	26%

Helping you get more out of the services we offer

Below is a list of ten services we offer at present. Please put a cross in the box of those you feel we do not publicise well enough

	Response
Health checks for patients between 40 & 70	25%
Travel advice & vaccinations	14%
Smoke Stop	3%
Flu Clinic	10%
Child Immunisation	4%
Diabetic Care	4%
Asthma / COPD Care	10%
Saturday Morning Surgery	41%
Regular Smear Recall for Women 25 - 64	9%
Contraception Care	4%